

COVID19 OPERATIONAL PROTOCOL FOR FINESSE SKIN CLINIC

The follow information details a number of changes I am implementing to your visit to the clinic to reduce the risk to you, your families and to myself from the spread of infection. Please read these very carefully and strictly adhere to the advice.

BEFORE COMING TO THE CLINIC

- You will receive your medical history and consent form via email. Please make sure you check and amend your medical history as appropriate and email back to me within 48 hours of receipt.
- You will receive a COVID health questionnaire 48 hours before your appointment, please read these questions carefully. If anything applies then please notify me immediately and we can postpone your appointment.
- Please remove your make up at home on the day of your appointment and arrive make up free.
- Please arrive 10 mins before your appointment. We will not be able to accommodate late arrivals due to strict safety protocols and we will regrettably have to reschedule your appointment.

UPON ARRIVAL AT THE CLINIC

- Our waiting room will not be in use during the pandemic to reduce the risk of transmission.
- When you arrive please wait in your car or outside the building. Text or call 07539364703 to let me know that you have arrived. You will be called into the building when I am ready for you.
- Please leave all your belongings in the car including bags and coats. Just bring your method of payment and your car keys.
- Please note only the patient will be allowed into the clinic for their appointment.
- If you have a face covering then please wear it into your appointment. If not, one will be provided for you for a small fee.
- Upon entering the clinic I will check your temperature with a non contact forehead thermometer. Patients with temperatures above 37.8C will have to be rescheduled. Please do not take any paracetamol or ibuprofen before your appointment as this will provide an inaccurate reading.
- You will be asked to clean your hands for 20 seconds using the hand gel sanitiser provided.

DURING THE APPOINTMENT

- I will always wear a face mask, face shield, gloves and a disposable apron in the clinic in order to protect you and myself from the transmission of Coronavirus.
- I will be using a Dyson Pure Humidify and Cool machine within the clinic to make the environment more comfortable and at the same time helping to filter out bacteria and viruses.

AFTER THE APPOINTMENT

- Please feel free to request a review of your treatment and where considered appropriate an adjustment to your treatment can be made at a later date.
- I will allow 15 minutes between patients to allow for ventilation and cleaning of the surfaces.
- Where possible payment can be made ahead of the treatment via bank transfer. Alternatively, I can accept card or bank transfer on the day. We will not be accepting cash at the moment.

PLEASE ALSO NOTE FOR YOUR SAFETY

- There will be NO toilet facilities at the clinic during the pandemic to reduce the risk of transmission.
- I will also screen myself for Coronavirus symptoms before each shift too.